



Pembrey Country Park Question and Answers

Pembrey General

Is Pembrey Country Park Open?

Yes, the park is open, you can check the website or social media for opening times. All activities must be pre-booked in advance. Please remember you cannot visit Pembrey if you live in a lockdown area.

Is Yr Orsaf available for food?

Yes, it is open please check the website for opening times, tables inside can be booked in advance. Tables can only be booked for up to 6 people from the same extended household from non-lockdown areas.

Is the Ski and Activity Centre open?

Yes, however, all activities must be pre-booked. The Ski slope is currently having new ski matting so the slope not due to reopen until the October 5th. All lessons and skiing must be pre-booked.

Is there track and trace at Pembrey?

Yes. Yr Orsaf, campsite and Ski and Activity Centre are following track and trace guidelines

Do I have to wear a face covering if I visit Pembrey?

Face covering are mandatory in all public indoor areas, however, people can remove them when seated to eat and drink in Yr Orsaf.

I am a season ticket holder and live in a lockdown area will I get a refund?

We will extend the passes of everyone who is in a lockdown area, who cannot use the park for the same period as the lockdown. To redeem the extended time, you will need to contact the office after the lockdown has been lifted and we know how long to add onto your pass.

Are there toilets open at the park?

Yes, there are toilet facilities at the park.

How do I pay for parking?

There are a few ways to pay you can purchase an annual pass, or a one or seven day ticket by visiting our website in advance or your visit or you can visit a pay on foot machine anytime during your visit. It is a number plate recognition system and you will not be able to exit without paying.

Camping and Caravanning

Is the campsite open?

Yes, the campsite is open and accepting bookings from anyone in a non-lockdown area, however our showers are not open and won't be for the rest of the season.

I am in a lockdown area and have a booking what should I do?

The office is currently going through all bookings as you won't be able to visit, however please feel free to get in touch by emailing camp PEMBrey@carmarthenshire.gov.uk where we can advise on how to get a refund. Refunds normally take between 7 and 10 working days.

I am a seasonal camper and am in a lockdown area what shall I do?

Please check your emails we have emailed everyone with an update if you haven't received an email please contact the office at your earliest convenience.

I have a query regarding the campsite, and I don't know the answer?

Please get in touch by calling the office on 01554 742435 or email camp PEMBrey@carmarthenshire.gov.uk

I would like to put my name down for a seasonal pitch for 2021 how do I do this?

Please email Camp PEMBrey@carmarthenshire.gov.uk with your preference of electric, non-electric or fully serviced and we will be in touch

I am currently on holiday (or away from the defined area of Llanelli for another reason) – do I have to come back immediately?

If you have already been away from the local area for some time, and are able to stay away, we consider it is reasonable for you to do so. We are also not advising people to curtail holidays where doing so will cause difficulties. However, people who left the defined area of Llanelli area shortly before restrictions were put in place should be aware they pose a higher risk of transmitting the virus, and so ideally they should return home as soon as possible.

Once residents return to the area, they should then remain in the area until restrictions are lifted.